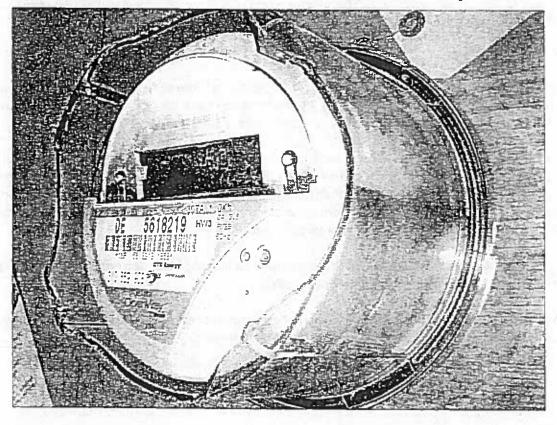
Meter Engineering and Automation Metering Standards Bulletin

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Issued By:	Number:	Date Issued:
Meter Engineering	2015-002	04/23/2015

OPENWAY METERS FAILURE UNDER INVESTIGATION

Purpose of Communication

Meter Engineering has identified a handful of OpenWay Centron Form 2S 240V meters that have failed due to overvoltage. As you can see in the picture below the front of the polycarbonate meter cover has been blown off. The investigation is ongoing and your assistance is required.



ACTION Required by All Field Personel:

Please contact Florin Moldovan of Meter Engineering at (313) 389-7617 to report such sites and assist with the field investigation.

Written By /s/ Florin Moldovan
Principal Engineer
Meter Engineering



IMMEDIATE REPLY REQUIRED

September 12, 2017

WILLIAM REDFIELD -451 CYPRESS DR -70Y. MI 48085 COPY

Regarding: 4451 CYPRESS DR. TROY. MI 4808:

îear W!LLIAM REDFIELD:

Your electric service has been interrupted for safety purposes. Please remove the locking device and call us at 1-800-441-6698, and press prompt #2 to arrange to have the new advanced meter installed and for power restore. Our office hours are Monday – Friday from 8:30 a.m. to 4:30 p.m.

During a recent visit to the above address, we found that a locking device was installed that prevented in access to our metering equipment. This condition is unsafe for your family and your neighbors. Pursuant to Michigan Public Service Commission (MPSC) Rule 460.136, a utility may shut off service temporarily for reasons of health or safety. For these reasons, your electric service has been disconnected. You may be required to pay a reconnect fee to have your service restored

If you would like to enroll in our Opt-Out Program, make us aware of that decision when you contact us and a non-transmitting advanced meter will be installed.

Please note that providing access to our metering equipment is not optional-it is a requirement that customers must comply with, and we appreciate your cooperation.

-	ank	vou	for	being	a	valued	DTE	Electric	customer.

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TROY PD 500 W. BIG BEAVER TROY MI 48084 248-524-3477



Administrative Details:						
CR No	Subject					
170028686-001	C3355 - Civil Matter - Other					
Report Date/Time	Occurrence Date/Time					
09/13/2017 08:37	09/13/2017 08:37					
Location	Call Source					
4451 CYPRESS DR	911					
Dispatched Offense	Verified Offense					
C3324 Suspicious Circumstances	C3355 Civil Matter - Other					
County	City/Twp/Village					
63 - Oakland	84 - Troy					
Division						
Patrol Shift 1						
Report Type						
Not A Crime - Other Service						
Created By	Created Date/Time					

Verified Date/Time

Approved Date/Time

09/13/2017 11:10 AM

09/13/2017 11:24 AM

09/13/2017 01:18 PM



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ADAM SINUTKO

MICHAEL SZUMINSKI

Verified By

SYSTEM

Approved By

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Narrative:

Troy Police Department Report #17-28686

On the listed date and time Officers were dispatched to the listed address for a civil matter/property complaint regarding the installation of meter by DTE. Upon arrival Offices spoke to the caller/resident, William Redfield. Mr. Redfield requested that Officers document the names of the DTE representatives/workers who installed a meter on his house. Mr. Redfield stated that he allowed DTE access to his property to install the meter after they informed him that his power would be turned off.

Officer: TRSINUTKOA (116173)

001

I spoke to the DTE supervisor on scene, Nicole Willinger (listed). She informed me that Mr. Redfield allowed them onto his property and a new meter was installed without incident. She provided me with the names of Jeff Gugnacki (listed) who completed the work, and DTE Rep. Arthur Bruce (listed).

Mr. Redfield was given this report number and advised. Mrs. Willinger was advised of this report and the scene was cleared without incident.

West.



Meter Engineering and Automation Metering Standards Bulletin

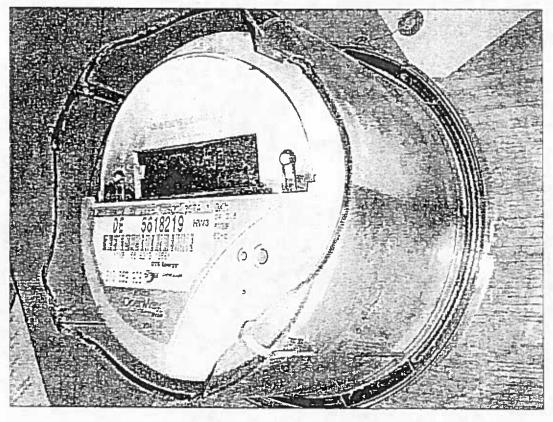
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Principal Engineer
Meter Engineering

